

# Finding a sub item for a known out of stock items

SO0612960 · Crossroads 46 Diner

Ship-to Code:	A	Status:	Open
Ship-to Name:	Crossroads 46 Diner	Logistics Route No.:	NRL-TC
Created By Salesperson Name:	Cathy Bernath	Stop No.:	999
Date Order Created:	10/26/2017	Salesperson Code:	306 Jeff Fletcher
Time Order Created:	1:25:15 PM	CSR:	300 Troyer Central

Show more fields

Units UOM: OZ  
Units Per Serving: 0.00  
Item UPC/EAN Numbr...  
Block From Sales Doc... Yes  
Block From Sales Until... 10/28/2017  
Brand Code: FRESHCHIC  
Item Tracking Code: LOT  
Inventory Posting Gro... COOLER  
Country/Region of Ori... US  
Stocked: Yes

Notes

Sales Line Details

Item No.: 255182  
Availability: 0  
Availability Variant: 0  
Substitutions: 1  
Rebates: 0

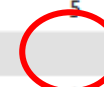
**Per Pricing UOM**  
Alt. Sales Cost / UM: 0.97  
Adj. Alt. Sales Profit / ... 0.00

**Per Line Item**  
Alt. Sales Cost Ext.: 0.00  
Adj. Alt. Sales Profit E... 0.00

Lines

Line Functions Order Order From History Find Filter Clear Filter

Type	No.	Variant Code	Description	Requested Order Qty.	Quantity	Unit Price With Adjustment	Sales Price Unit of Measure	Unit Price Adjust...	Fin
Item	800317		Onion Rings Gourmet BRD 5/8	1	1	17.50	CS	-1.88	
Item	81560		Topping Dessert ON-TOP Bag	1	1	52.08	CS	0.00	
Item	268034		Chicken BRST TNR FRTR BRD HMSTYL UNCKD PREM	2	2	32.60	CS	0.00	
Item	100221		Beef Ground Fine 80/20	1	1	1.96	LB	0.00	
Item	480605		Eggs LG 'A' Loose 15 Dozen	5	5	23.99	CS	0.00	
Item	255182		Chicken SPLT BRST SZ CVP 2.5/3	1	1	1.15	LB	0.00	
Item	16004		Tomato 6x6 25 lb Large	1	1	25.50	CS	0.00	
Item	84025		Pancake Mix Swt. Buttermilk R&H	1	1	48.65	CS	0.00	
Item	84019		Salt Bulk Granulated Iodized Unipro	1	1	12.95	CS	0.01	
Item	860100		Potato Idaho 100 CT	1	1	22.50	CS	0.00	



**Note: order must be Reopened to view any Sub items**  
**Don't forget to Release the order after picking your Sub item.**

Edit - Sales Order - SO0612960 · Crossroads 46 Diner

HOME ACTIONS NAVIGATE WILL CALL

View Edit New Delete Calc Rebates Statistics Release Reopen Copy Document... Reprice Order Sana Commerce OneNote Notes Links Refresh Clear Filter Go to Page Previous Next

SO0612960 · Crossroads 46 Diner

Ship-to Name: Crossroads 46 Diner  
Created By Salesperson Name: Cathy Bernath  
Date Order Created: 10/26/2017  
Time Order Created: 1:25:15 PM

Logistics Route No.: NRL-TC  
Stop No.: 999  
Salesperson Code: 306 Jeff Fletcher  
CSR: 300 Troyer Central

Microsoft Dynamics NAV

Status must be equal to 'Open' in Sales Header: Document Type=Order, No.=SO0612960. Current value is 'Released'.  
OK

Type	No.	Variant Code	Description						
Item	800317		Onion Rings Gourmet BRD 5/8	1	1	17.50	CS	-1.88	
Item	81560		Topping Dessert ON-TOP Bag	1	1	52.08	CS	0.00	
Item	268034		Chicken BRST TNR FRTR BRD HMSTYL UNCKD PREM	2	2	32.60	CS	0.00	
Item	100221		Beef Ground Fine 80/20	1	1	1.96	LB	0.00	
Item	480605		Eggs LG 'A' Loose 15 Dozen	5	5	23.99	CS	0.00	
Item	255182		Chicken SPLT BRST SZ CVP 2.5/3	1		1.15	LB	0.00	
Item	16004		Tomato 6x6 25 lb Large	1	1	25.50	CS	0.00	
Item	84025		Pancake Mix Swt. Buttermilk R&H	1	1	48.65	CS	0.00	

**In this case it is a frozen sub of the fresh item  
Be sure to check to see if the customer will take the sub.  
Let's not assume and round trip anything!**

The screenshot displays a software interface with a dialog box titled "Item Substitution Entries - 255182 · Chicken SPLT BRST SZ CVP 2.5/3". The dialog box has a ribbon with "HOME" and "ACTIONS" tabs. The "ACTIONS" tab contains icons for "Condition", "Refresh", and "Find". Below the ribbon is a "General" section with a "Variant Code" dropdown and a "Shipment Date" field set to "10/27/2017". A table within the dialog box lists substitution entries:

Substit... No.	Description	Quantity on Hand	Quantity Avail. on Shpt. Date	Alte... Item	Alternate Starting Date	Alternate Ending Date	Co...
182Z	Chicken SPLT BRST FZ	67	67	<input type="checkbox"/>			No

At the bottom of the dialog box are "OK" and "Cancel" buttons. A red arrow points from the top-left of the dialog box to the row with "Substit... No." 182Z and "Description" "Chicken SPLT BRST FZ".

The background interface shows a list of items with columns for "Item No.", "Variant", "Quantity", and "Price". The right-hand pane displays item details for "255182":

- Package Type: FRESH
- Prep Type: RAW
- Units UOM: OZ
- Units Per Serving: 0.00
- Item UPC/EAN Numb...: Yes
- Block From Sales Doc...: Yes
- Block From Sales Until...: 10/28/2017
- Brand Code: FRESHCHIC
- Item Tracking Code: LOT
- Inventory Posting Gro...: COOLER
- Country/Region of Ori...: US
- Stocked: Yes

Below the details is a "Notes" section and a "Sales Line Details" section showing "Item No.: 255182", "Availability: 0", "Availability Variant: 0", and "Substitutions: 1".